# Participant Input Worksheet

[Stages of assessment for native vegetation clearing permits | Western Australian Government](https://www.wa.gov.au/service/environment/stages-of-assessment-native-vegetation-clearing-permits)

| **Feature Category** | **Stage 1 –**  **Pre-application** | **Stage 2 –**  **Validation** | **Stage 3 - Assessment** | **Stage 4 –**  **Decision Review** | **Stage 5 –**  **Instrument Management** |
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| **Customer Portal Experience** |  |  |  |  |  |
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| **Staff Case Management** |  |  |  |  |  |
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| **Both *or* Unsure** |  |  |  |  |  |
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# Basic Example of a NV Feature Map

| **Feature Category** | **Stage 1 - Pre-application** | **Stage 2 - Validation** | **Stage 3 - Assessment** | **Stage 4 - Decision Review** | **Stage 5 - Instrument Management** |
| --- | --- | --- | --- | --- | --- |
| **Customer Portal Experience** | Pre-lodgement Advice Request | Online Application Form | Information Request Response Submission | Decision Notification & Access | Compliance Activity Submission |
|  | Public Search & Viewing of Applications/Decisions | Document Upload & Management | Application Progress Tracking | Fee Payment Gateway |  |
|  | Account Management & Profile Updates |  |  |  |  |
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| **Staff Case Management** |  | Application Intake & Triage | Eligibility & Completeness Check | Decision Document Generation | Record Management & Archiving |
|  |  |  | Referral Management (Internal/External) | Reporting & Analytics Dashboard | Compliance History Viewer |
|  |  |  | Site Visit Scheduling & Recording | Communication & Correspondence Tracking | Condition Management & Monitoring |
|  |  |  | Assessment Tooling & Workflows | Template Management |  |
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| **Both** |  | Secure Messaging/  Communication | Request for Further Information (RFI) Management | Application Status Updates | Audit Trail / Activity Log |
|  |  | Shared Document Viewer | Amendment Request Processing | Public Comment Submission & Review | User Management & Permissions |